



Veterinary Specialists of Sydney

Phone: 02 8376 8767
Email: HR@vsos.com.au
ABN: 16 628 288 595

Patient Care & Outpatient Super Nurse

Do you love to chat?

Are you looking to join a supportive family who are pushing the limits of veterinary surgery?

Do you want to work like a vet, without the extra study?

About us:

You will be based in our state-of-the-art 24hr emergency and specialist hospital which has a brand new 1.5T MRI, 64 slice CT, fluoroscopy, endoscopy, digital radiology and ultrasound, just to name a few. At the Advanced Treatment Centre (ATC) we are passionate about providing high-quality cutting-edge care and pride ourselves at being innovative and leaders in our profession. We pride ourselves on being approachable and want all our team to feel comfortable asking any questions, not matter how simple they seem.

About you:

We are looking for an expert nurse who is passionate about providing attentive and personal patient care while building relationships with their dedicated humans.

This is a fun and unique role that provides nursing support for the surgical specialists and hospital nursing staff in relationship to patient care, while allowing you the freedom to run your own appointment schedule and work alongside our talented team.

Attentive, open and professional communication with clients is key to this role. You will act as a secondary client liaison support for outpatient care and collaborate with their families in their ongoing treatment.

The most rewarding part is seeing how grateful your patient's families are for all your efforts!

You would be one of a team of nurses dedicated specifically to this role, working hand in hand with our surgical vets. Your job will involve assisting the vets manage the patients from intake, to discharge and follow-up care.

You will also have the support of our fabulous reception team, our surgical coordinators, rehabilitation department, interns, residents and specialist surgeons to deliver optimal patient care and flow.



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What our ideal candidate has to offer

- A desire to work closely with our patients throughout their entire VSOS journey, and build a rapport with their fabulous owners.
- Exceptional interpersonal and communication skills together with endless patience
- Confidence in discussing medications including side effects
- Someone who is hungry to learn more, and contribute their skills and talent.
- You thrive in a busy fast paced dynamic environment
- You will have the meticulous attention to detail required to meet the practice's high standard of nursing, record keeping, customer service, and cleanliness
- **You love “hands on” patient care, and would like to be part of the decision making for our patients.**

Qualifications:

- Completed formal qualifications in Veterinary Nursing (Min Cert IV)
- Minimum of 4 years' experience in general practice (or 2 years in specialist practice)
- Knowledge of EzyVet and SmartFlow would be highly regarded but not essential

Responsibilities:

- Conduct efficient admission and discharge of patients into and out of the hospital and advanced imaging
- Conduct examinations and diagnostic procedures (pathology tests, surgical rechecks, orthopaedic progress checks, wound management, bandage and dressing changes, and radiographs)
- Reviewing care plans and records, maintaining patient records, billing of procedures
- Provides secondary client liaison support and provide advice for post-surgical care or complications
- Promptly address clients' questions and concerns regarding basic diagnostics and procedures
- Conduct follow up phone calls for outpatients requiring complex home care
- Facilitate dispensing and administration of medication
- Manage the hospital care and treatment of assigned surgical inpatients under the direction of the case manager.
- Provide clinical progress updates for clients
- Be a secondary contact person for the reception team and nurses in regard to outpatients and for patient transfers from other departments
- Play a part in managing your own patient visits to maintain case continuity
- **Smile and have fun every day**

At VSOS, nurse education is highly regarded, and participation in our regular nurse training and seminars is encouraged.



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If learning how to operate the CT scanner, or scrubbing into major surgery with the specialists excites you....we can make that happen! If you have the desire, you could contribute to leadership and training of other nurses working in outpatient areas.

What is on offer for you:

- Remuneration will be **above** average depending on level of experience and anticipated clinical output
- Interdepartmental collaboration opportunities across imaging, diagnostics, medicine and surgery teams
- A supportive and approachable leadership team
- Training opportunities and career progression
- Reputable childcare facilities next door

This is a full-time position, but we roster to allow you plenty of time to enjoy all things you love outside of work! A part time position would be considered for the right applicant. Saturdays are shared evenly among the team. No on-call or after hours, unless you would like to join the on-call surgery roster.

At VSOS everything we do is based upon the belief in our team. This belief centres on treating our staff, clients and referring veterinarians as part of our VSOS family and strive to deliver the best outcomes every single time. If your wish is to join a family-like culture, then please submit your CV and cover letter to careers@vsos.com.au or call +61 2 8376 8767.